

Lily Walls
110/2 Hutch Road
Aberdeen
AB25 1LG
07956754628
liwalls@aberdeen.ac.uk

Profile

An Aberdeen University student who is friendly, positive and easy to get along with and working towards a MA in Art History. I have previous experience in the Hospitality and Catering sector and I have enjoyed working in a cafe during the previous academic year. I believe my skills are transferable to the Bar staff role advertised and I can adapt easily to new tasks given to me.

- Understand the importance of excellent customer service.
- Can work flexible hours.
- Familiar with working in a busy environment.
- Positive team player and motivated worker.
- Good communicator with great people skills.
- Can use initiative in difficult situations.

Work History

Café Assistant

July 2013 – September 2013

Roxy Café, Bridge of Allen

Further developing my skills as a service assistant, it was here that I learnt how to work a coffee machine. Along with making coffees, I was largely responsible for taking customer orders and serving hot food in a friendly manner. I was also responsible for cleaning the café at the end of the day in preparation for opening the following morning.

Food Service Assistant

November 2011 – June 2013

Compass – Tesco Café, Aberdeen

The job involved providing excellent customer service, serving food, preparing meals and snacks in a busy cafe. I developed my people skills and prioritised the customer and their satisfaction. I enjoyed working as part of a good team and there were several regulars that I became acquainted with during my time here.

Catering and Bar Staff

May 2012 – April 2013

Aberdeen Exhibition and Conference Centre

I worked as a Catering Assistant and as member of the Bar Staff at the Aberdeen Exhibition and Conference Centre. I have worked during a range of different functions and events including; energy conferences, concerts and shows. I have worked effectively as part of a cohesive team and have enjoyed the experience.

Hospitality and Catering Staff

Summer 2010

The Burn House, Loch Tay

I worked as part of The Burn hospitality team at a number of weddings, events and parties. I worked in the bar, housekeeping, in the kitchen and as a waitress. I enjoyed the variety of the work and being part of a positive team.

Education

Aberdeen University, Aberdeen

September 2013 – Present

BA Art History

Angus College, Arbroath.

August 2009 – June 2010

Highers; Psychology (A), Sociology (A), Mathematics (B), Geography (C)

Level 5 Computing also obtained.

Eastwood High School, Glasgow

August 2003 – June 2009

Highers; History (A), English (A), French (B), Modern Studies (C)

Additional Information

I am familiar with Microsoft Office, as well as the internet and email.

My Interests include live music, walking, knitting, current affairs and socialising. I am also currently learning how to play the guitar.

References

Joyce Duncan, Owner, Roxy Café, Bridge of Allen

Email: jduncan@roxycafe.co.uk Phone: 0139 569 3433

Phil Miller, HR Manager, Tesco, Aberdeen

Email: pmiller3@tesco.com Phone: 0159 578 5478